



**Trend of monthly disposal of complaints**

SB	Month	Carried forward from Previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April-2024	NIL	NIL	NIL	NIL
2	May-2024	NIL	NIL	NIL	NIL
3	June-2024	NIL	NIL	NIL	NIL
4	July-2024	NIL	NIL	NIL	NIL
5	August-2024	NIL	NIL	NIL	NIL
6	September-2024	NIL	NIL	NIL	NIL
7	October-2024	NIL	NIL	NIL	NIL
8	November-2024				
9	December-2024				
10	January-2025				
11	February-2025				
12	March-2025				
	Grand Total				

**Trend of annual disposal of complaints**

SN	Year	Carried Forward from Previous Year	Received During the Year	Resolved during the year	Pending at the end of the Year
1	2017-2018	NIL	1	1	NIL
2	2018-2019	NIL	1	1	NIL
3	2019-2020	NIL	1	1	NIL
4	2020-2021	NIL	1	1	NIL
5	2021-2022	NIL	NIL	NIL	NIL
6	2022-2023	NIL	1	1	NIL
7	2023-2024	NIL	1	1	NIL
8	2024-2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	6	6	NIL