



**Trend of monthly disposal of complaints**

SB	Month	Carried forward from Previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April-2023	NIL	NIL	NIL	NIL
2	May-2023	NIL	NIL	NIL	NIL
3	June-2023	NIL	NIL	NIL	NIL
4	July-2023	NIL	NIL	NIL	NIL
5	August-2023	NIL	NIL	NIL	NIL
6	September-2023	NIL	NIL	NIL	NIL
7	October-2023	NIL	1	1	0
8	November-2023	NIL	NIL	NIL	NIL
9	December-2023	NIL	NIL	NIL	NIL
10	January-2024	NIL	NIL	NIL	NIL
11	February-2024	NIL	NIL	NIL	NIL
12	March-2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	1	1	0

**Trend of annual disposal of complaints**

SN	Year	Carried Forward from Previous Year	Received During the Year	Resolved during the year	Pending at the end of the Year
1	2017-2018	NIL	1	1	NIL
2	2018-2019	NIL	1	1	NIL
3	2019-2020	NIL	1	1	NIL
4	2020-2021	NIL	1	1	NIL
5	2021-2022	NIL	NIL	NIL	NIL
6	2022-2023	NIL	1	1	NIL
7	2023-2024	NIL	1	1	NIL
	Grand Total	NIL	6	6	NIL