

Trend of monthly disposal of complaints

SB	Month	Carried forward from Previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	April-2023	NIL	NIL	NIL	NIL
2	May-2023				
3	June-2023				
4	July-2023				
5	August-2023				
6	September-2023				
7	October-2023				
8	November-2023				
9	December-2023				
10	January-2024				
11	February-2024				
12	March-2024				
	Grand Total				

Trend of annual disposal of complaints

SN	Year	Carried Forward from Previous Year	Received During the Year	Resolved during the year	Pending at the end of the Year
1	2017-2018	NIL	1	1	NIL
2	2018-2019	NIL	1	1	NIL
3	2019-2020	NIL	1	1	NIL
4	2020-2021	NIL	1	1	NIL
5	2021-2022	NIL	NIL	NIL	NIL
6	2022-2023	NIL	1	1	NIL
7	2023-2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	5	5	NIL