INDIA ADVANTAGE SECURITIES PRIVATE LIMITED

Member of: NSE, BSE, DP: CDSL



Investor Grievances Escalation Matrix:

1. For Demat related queries

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer	Ms. Anjali Veer	4th Floor, Om	022-	dp@indiaadvantage.co.in	
Care		Plaza,	6616 8819		
		Vasanji Lalji			9 a.m.to 6
		Road,			p.m. All
Head of	Mrs. Kavita Tumdi	Opp. Railway	022-	kavita.tumdi@indiaadvantage.co.in	trading days
Customer		Station, Kandivali	6616 8870		
Care		West, Mumbai –			
Compliance	Mr. Ketan J. Shah	400067,	022-	compliance@indiaadvantage.co.in	10 a.m.to 7
Officer &		Maharashtra,	6616 8844		p.m. All
CEO		India			trading days

2. For all the queries other than demat

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Chetan Verlekar	4th Floor, Om Plaza, Vasanji Lalji Road, Opp. Railway Station, Kandivali West,	022- 6616 8843	kyc@indiaadvantage.co.in	9 a.m.to 6 p.m. All trading days
Head of Customer Care	Mr. Kunal Shah		022- 6616 8874	kunal.shah@indiaadvantage.co.in	10 a.m.to 7 p.m. All
Compliance Officer & CEO	Mr. Ketan J. Shah	Mumbai – 400067, Maharashtra, India	022- 6616 8844	compliance@indiaadvantage.co.in	trading days

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.gov.in/scores/Welcome.html or Exchange at https://investorhelpline.nseindia.com/NICEPLUS/. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

