

Investor Grievances Escalation Matrix:

1. For Demat related queries

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Ms. Anjali Veer	4th Floor, Om Plaza, Vasanji Lalji Road,	022-6616 8819	dp@indiaadvantage.co.in	9 a.m.to 6 p.m. All trading days
Head of Customer Care	Mrs. Kavita Tumdi	Opp. Railway Station, Kandivali West, Mumbai – 400067,	022-6616 8870	kavita.tumdi@indiaadvantage.co.in	
Compliance Officer & CEO	Mr. Ketan J. Shah	Maharashtra, India	022-6616 8844	compliance@indiaadvantage.co.in	10 a.m.to 7 p.m. All trading days

2. For all the queries other than demat

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Chetan Verlekar	4th Floor, Om Plaza, Vasanji Lalji Road,	022-6616 8843	kyc@indiaadvantage.co.in	9 a.m.to 6 p.m. All trading days
Head of Customer Care	Mr. Kunal Shah	Opp. Railway Station, Kandivali West, Mumbai – 400067,	022-6616 8874	kunal.shah@indiaadvantage.co.in	10 a.m.to 7 p.m. All trading days
Compliance Officer & CEO	Mr. Ketan J. Shah	Maharashtra, India	022-6616 8844	compliance@indiaadvantage.co.in	

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

