

Investor Grievances Escalation Matrix:

1. For Demat related queries

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Ms. Anjali Veer	4th Floor, Om Plaza, Vasanji Lalji Road, Opp. Railway Station, Kandivali West, Mumbai – 400067, Maharashtra, India	022-66168800	dp@indiaadvantage.co.in	9 a.m.to 6 p.m. All trading days
Head of Customer Care	Mrs. Kavita Tumdi				
Compliance Officer	Mrs. Dimpi D. Oza			compliance@indiaadvantage.co.in	10 a.m.to 7 p.m. All trading days
CEO	Mr. Ketan J. Shah				

2. For all the queries other than demat

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Chetan Verlekar	4th Floor, Om Plaza, Vasanji Lalji Road, Opp. Railway Station, Kandivali West, Mumbai – 400067, Maharashtra, India	022-66168800	kyc@indiaadvantage.co.in	9 a.m.to 6 p.m. All trading days
Head of Customer Care	Mr. Kunal Shah				
Compliance Officer	Mrs. Dimpi D. Oza			compliance@indiaadvantage.co.in	10 a.m.to 7 p.m. All trading days
CEO	Mr. Ketan J. Shah				

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

