



Investor Grievances Escalation Matrix:

1. For Demat related queries

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Ms. Anjali Veer	4th Floor, Om Plaza,	022-66168800	dp@indiaadvantage.co.in
Head of Customer Care	Mrs. Kavita Tumdi	Vasanji Lalji Road, Opp. Railway Station,		
Compliance Officer	Mrs. Dimpi D. Oza	Kandivali West, Mumbai – 400067,		
CEO	Mr. Ketan J. Shah	Maharashtra, India		

2. For all the queries other than demat

Details of	Contact Person	Address	Contact No.	Email Id
Customer Care	Mr. Chetan Verlekar	4th Floor, Om Plaza,	022-66168800	kyc@indiaadvantage.co.in
Head of Customer Care	Mr. Kunal Shah	Vasanji Lalji Road, Opp. Railway Station,		
Compliance Officer	Mrs. Dimpi D. Oza	Kandivali West, Mumbai – 400067,		
CEO	Mr. Ketan J. Shah	Maharashtra, India		

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

