

## Company Policy for Closure of Clients Accounts / Dormant Accounts:

For closure of trading account we ask client to give written application to close the account. After verifications of all the details and settling all the dues, the account is suspended for trading in the admin terminal since trading account cannot be closed.

In case of Dormant Account (more than six month old) we verify the authenticity of the client by confirming the trading code and name of the client before doing the trades.

For transfer of Client from one branch to another-procedure adopted is that we take NOC from both the Branch heads before changing the mappings of the client, so that there is no issue regarding the obligation of the dues.

If the account is dormant for more than three months then we insist for upfront payment and authenticity of the client before doing the trade.